



Operations Leader

Please read the entire job description. Goliath is one of the fastest growing toy companies in America, and the US subsidiary of one of Europe's largest independent toy companies. Our top-selling products include Rummikub, Sequence, Pop the Pig, Doggie Doo, and Shark Bite. We are a small, tightly-knit team based in Plano, Texas focused on delivering super-fun, high-quality products. If you love toys and games and you want to spend your days making sure that consumers and retailers want them, then this just might be your dream job.

Job Responsibilities Include:

- Managing the following tasks:
 - Ensure efficient, timely execution of customer orders – including daily guidance to team
 - Maintain open and positive communication with existing and new customers – including clear and manageable expectations
 - Supervise a holistic view of domestic and international logistics/supply chain – including determination of improvements/challenges facing operational processes
 - Work with the IT team to provide functional solutions – including securing data processes and technology
 - Provide direction to the existing 3PL Warehousing – including oversight of efficiency and responsiveness to deadlines
 - Leading a team of dedicated professionals in order management and logistics.

Requested Qualifications Include:

- Education: BA, BS, MBA or equivalent experience.
- 5+ Years of operations experience (wholesale / retail experience is a plus)
- 5+ Years of logistics experience - including imports
- Exceptional communication - including writing skills (Please don't bother applying if you plan to send us a boilerplate cover letter)
- Experience using MS Dynamics NAV and/or Jet Reporting moves you to the top of the list
- Moderate to advanced MS Excel skills
- Ability to provide steady guidance and leadership under both tight deadlines and pressure

What It's Like to Work Here:

- We share a strong work ethic and desire for team accomplishment.
- On days in August when we have blizzards in Plano everyone dresses formally; otherwise we are casual.
- Our "work brains" don't turn off when we leave the office - we often need to follow up on something after hours, particularly with our international offices.
- You'll need to fit in with a smart, hard-working, talented group of people who remember that we're making fun and safe products for kids and families.
- The job is based in our Plano office at W Plano Parkway and Coit Road — working from home or telecommuting is not an option.
- You'll need to hit the ground running and you'll have plenty of support doing so.

Benefits and the Fine Print (Read this):

- Despite the criteria if you read it above, we are equally likely to hire a former stay at home mom, someone who worked their way up the chain with a high school diploma or an MBA with significant work experience. The bottom line is we need someone great who will grow with us. We can tweak the job somewhat for the right person.
- The reason we are calling this job Operations Leader is we aren't sure the level of the person we will hire. We can add or subtract from the task list for the right candidate
- We are an equal opportunity employment company.
- We offer health, dental, and vision insurance, life insurance, long and short-term disability insurance, a company-match 401K program, and a paid holiday and vacation program.
- If you don't write a cover letter specific to this job we won't follow up. We find that the people that care put in a little work up front. The good news is that this rules out 90% of your competition for this job. Please send it to hire@goliathgames.com and put the title of the position you are applying for in the subject line.

3701 W. Plano Parkway, Suite 100, Plano, TX 75075 USA

April 26, 2019

No phone calls, walk-ins, or recruiters please.

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